

The NOLENSVILLE/COLLEGE GROVE UTILITY DISTRICT

Water Quality Report for 2012

Is my drinking water safe?

Yes, our water meets all of EPA's health standards. We have conducted numerous tests for over 80 contaminants that may be in drinking water. As you'll see in the chart on the back, we only detected 14 of these contaminants. We found all of these contaminants at safe levels.

What is the source of my water?

Your water comes from the Town of Smyrna (surface water), Metro Nashville (surface Water), Mallory Valley U.D. and one well located in College Grove (ground water). Our goal is to protect our water from contaminants and we are working with the State to determine the vulnerability of our water source to **potential** contamination. The Tennessee Department of Environment and Conservation (TDEC) has prepared a Source Water Assessment Program (SWAP) Report for the untreated water sources serving water to this water system. The SWAP Report assesses the susceptibility of untreated water sources to **potential** contamination. To ensure safe drinking water, all public water systems treat and routinely test their water. Water sources have been rated as reasonably susceptible, moderately susceptible or slightly susceptible based on geologic factors and human activities in the vicinity of the water source. The Nolensville/College Grove Utility District sources rated as reasonably susceptible to potential contamination.

An explanation of Tennessee's Source Water Assessment Program, the Source Water Assessment summaries, susceptibility scorings and the overall TDEC report to EPA can be viewed online at www.state.tn.us/environment/dws/dwassess.shtml or you may contact the Water System to obtain copies of specific assessments.

A wellhead protection plan is available for your review by contacting Charles Strasser at the Nolensville/College Grove Utility District office between 8:00 A.M. to 4:00 P.M. weekdays.

Why are there contaminants in my water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

Este informe contiene información muy importante. Tradúscalo o hable con alguien que lo entienda bien.

For more information about your drinking water, please call Charles Strasser at 776-2511.

How can I get involved?

Our Water Board meets on the first Tuesday each month at 7:00 p.m. at the utility office. Please feel free to participate in these meetings.

Is our water system meeting other rules that govern our operations?

The State and EPA require us to test and report on our water on a regular basis to ensure its safety. We have met all of these requirements. Results of unregulated contaminant analysis are available upon request. We want you to know that we pay attention to all the rules.

Other Information

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves

naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.
- Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA and the Tennessee Department of Environment and Conservation prescribe regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Do I Need To Take Special Precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about not only their drinking water, but food preparation, personal hygiene, and precautions in handling infants and pets from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbiological contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

Lead in Drinking Water

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Nolensville/College Grove Utility District is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>

Water System Security

Following the events of September 2001, we realize that our customers are concerned about the security of their drinking water. We urge the public to report any suspicious activities at any utility facilities, including treatment plants, tanks, fire hydrants, etc. to 776-2511.



Water Quality Data

What does this chart mean?

- MCLG** - Maximum Contaminant Level Goal, or the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
- MCL** - Maximum Contaminant Level, or the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology. To understand the possible health effects described for many regulated constituents, a person would have to drink 2 liters of water every day at the MCL level for a lifetime to have a one-in-a-million chance of having the described health effect.
- MRDL**: Maximum Residual Disinfectant Level or MRDL: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for the control of microbial contaminants.
- MRDLG**: Maximum residual disinfectant level goal. The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- AL** - Action Level, or the concentration of a contaminant which, when exceeded, triggers treatment or other requirements which a water system must follow.
- Parts per million (ppm) or Milligrams per liter (mg/l)** - explained as a relation to money as one penny in \$10,000.
- Parts per billion (ppb) or Micrograms per liter** - explained as a relation to money as one penny in \$10,000,000.
- Nephelometric Turbidity Unit (NTU)** - nephelometric turbidity unit is a measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person.
- TT** - Treatment Technique, or a required process intended to reduce the level of a contaminant in drinking water.

Contaminant	Violation Yes/No	Level Found	Range of Detections	Date of Sample	Unit Measurement	MCLG	MCL	Likely Source of Contamination
Total Coliform Bacteria	No	1		9/11/12		0	<2 positive samples/mo	Naturally present in the environment
Turbidity*	No	0.20	0.4-0.2	2012	NTU	n/a	0.3	Soil runoff
Total Organic Carbon (TOC)**	No	1.80 Avg.	.74-3.43	2012	ppm	N/A	TT	Naturally present in the environment
Copper****	No	90 th % =.29		8-25-10	ppm	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
Fluoride	No	1.16	0.12-1.16	2012	ppm	4	4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum fact.
Sodium	No	13	12-13	9/7/12	ppm	N/A	N/A	Erosion of natural deposits; used in water treatment
Lead****	No	90 th % =.0013		8-25-10	ppb	0	AL=15	Corrosion of household plumbing systems, erosion of natural deposits
Chlorine	No	2.3	0.20-2.30	2012	ppm	4	4	Water additive used to control microbes.
Nitrate	No	1.36	.05-1.36	2012	ppm	10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
TTHM*** [Total trihalomethanes]	No	50.6 Avg.	10.2-48.0	2012	ppb	n/a	80	By-product of drinking water chlorination
Haloacetic Acids (HAA5)	No	23.0 Avg.	3.2-94.4	2012	ppb	N/A	60	By-product of drinking water disinfection.

*We met the treatment technique for turbidity with 100% of our monthly samples below the turbidity limit of 0.3 NTU. Turbidity is a measure of the cloudiness of water. We measure it because it is a good indicator of the effectiveness of our filtration system.

**We met the treatment technique for total organic carbon in 2012.

***Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their livers, kidneys, or central nervous systems, and may have at risk of getting cancer.

****During the most recent round of Lead and Copper testing, only 0 out of 30 households sampled contained concentrations exceeding the action level.

Nitrate in drinking water at levels above 10 ppm is a health risk for infants of less than six months of age. High levels in drinking water can cause blue baby syndrome. Nitrate levels may rise quickly for short periods of time because of rainfall or agricultural activity. If you are caring for an infant you should ask for advice from your health care provider.

Note: The Commissioners of Nolensville/College Grove Utility District serve four year terms. Vacancies on the Board of Commissioners are filled by appointment by the Williamson County Mayor from a list of three nominees by the Board of Commissioners to the Williamson County mayor to fill a vacancy. Decisions by the Board of Commissioners on customer complaints brought before the Board of Commissioners under the District's customer complaint policy may be reviewed by the Utility Management Review Board of the Tennessee Department of Environment and Conservation pursuant to Section 7-82-702(7) of Tennessee Code Annotated.

Unregulated Contaminants	Level Detected (ppb)	Date of Sample
Bromodichloromethane	7.0	4/17/12
Chlorodibromomethane	1.4	8/19/2011
Chloroform	15.7	4/17/12

Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulation is warranted. For additional information call the Safe Drinking Water Hotline at (800) 426-4791.

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Nolensville/College Grove Utility District did not receive any violations during 2012, however, two of our suppliers reported the following violations:

Smyrna Water System Public Notification

The Town of Smyrna completed the installation of a new water treatment plant in June of 2012. This new plant includes advanced filtration and treatment processes that have resulted in significant improvements in water quality for our customers. The transition of the water treatment process resulted in a one-time increase of Total Trihalomethanes (TTHMs) in the water distribution system. TTHMs are formed from naturally occurring substances and disinfection of the water with chlorine. This one-time increase of TTHMs resulted in the running annual average (RAA) for TTHMs for the period from January 1, 2012 to December 31, 2012 of 0.084 mg/L, which is 0.004 mg/L or 5% over the maximum contaminant level of 0.08 mg/L. Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous system, and may be at an increased risk of getting cancer. However, TTHMs in the Smyrna Water System have been well under the MCL value since the one-time increase in July 2012. The RAA will likely exceed the MCL until the third quarter of 2013 due to the July 2012 results. The Tennessee Department of Environment and Conservation advises that this situation does not require you to take any action and water quality test data since July 2012 confirms that water quality in Smyrna is safe and well within EPA requirements. We continue to monitor and evaluate our processes to ensure that you receive the highest quality water possible. For more information, please contact Paul Wilson, Director of Utilities at 315 South Lowry Street, Smyrna, TN 37137. Please share this information with everyone who may drink this water, including those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Please note that all running annual averages (RAA's) for TTHM's taken in the Nolensville/College Grove Utility District were within State and Federal requirements.

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Metro Water Services Public Notice

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monitoring Requirements Not Met for Nashville #1 (PWSID TN0000494)

Your Water is safe. This letter is to notify customers of a recent sampling protocol requirement violation in which MWS was required to take three repeat samples and only took two. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did to correct this situation.

Metro Water Services tests for 105 contaminants that may be present in water. (View 2012 Consumer Confidence Report on our web site at www.nashville.gov/water)

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During October 1 – 31, 2012 we did not complete all monitoring for Total Coliform and, therefore, cannot be sure of the quality of your drinking water during that time. However, subsequent samples indicated that the water quality was within Safe Drinking Water parameters.*

What should I do?

There is nothing you need to do at this time. Your drinking water meets all of the state and federal requirements.

The table below lists the contaminant we did not test for, how often we were supposed to sample for Total Coliform and how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which follow-up samples were taken.

Contaminant	Required sampling frequency	Number of samples Taken	When samples should have been taken	When samples were taken
Total Coliform	(3) One sample above One repeat sample One sample below	2	Oct. 6, 2012	Oct. 6 2012

What is being done?

Upon notification of incorrect sampling protocol, the accurate amount of repeat sampling was performed at appropriate sample locations. These samples all met drinking water standards.

For more information, please contact Hugh Garrison @ 862-4591 or Metro Water Svcs., 1600 2nd Ave North, Nashville, TN 37208.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Metro Water Services. State Water System ID#: TN0000494.

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