

N Nolensville/College Grove Utility District

C 2002 Johnson Industrial Blvd., Nolensville, TN 37135

G Phone No. 615-776-2511 - Fax No. 615-776-2591

January 30, 2016

RE: New Billing Cycle

Dear Customer:

The Nolensville/College Grove Utility District has always had one billing cycle for all customers. Due to the progressive growth within our District boundaries Management has decided to add a second billing cycle in order to provide better customer service. Your area will be included in this new billing cycle. Your service will not change, just the dates on which your meter is read, when you receive your bill, and when your bill is due. Bills that are due in January and February will have 35 service days instead of 30 service days in order to make this transition. Your new billing cycle is below and is scheduled to begin in March. Thank you for your understanding and cooperation.

Meter Reading- 27th of each month
Bills Mailed- 15th of each month
Due Date- 5th of each month
Cut Off Date- 15th of each month if more than 30 days past due

Sincerely:

Tim Ham, Business Manager

N/CG Utility District prohibits discrimination on the basis of race, color, national origin, gender, religion, age, disability, political beliefs, sexual orientation & marital or family status.